

# Hosted Telephony Simplified

# HV.Select

## What is HV.Select?

Hosted Voice Select (HV.Select) is Quadrature's fully hosted and managed High Definition (HD) IP telephony service.

Our HV.Select service is run on BT's highly resilient and secure next-generation network and provides the functionality of a high-end telephone system but with no physical on-site switch.

To connect to HV.Select you simply require a reliable voice quality IP connection. We believe that call quality is paramount, which is the reason why we offer dedicated voice over Broadband and Ethernet circuits.

For those businesses with multiple sites, we provide Ethernet circuits to ensure maximum call quality securely linked by our Virtual Private Networks (VPNs).

Importantly, HV.Select call traffic bypasses the public internet entirely, ensuring absolute quality of service for your customers.

## Who would benefit from HV.Select?

HV.Select is suitable for businesses of any size with single or multiple sites. We can scale from the very small single office to multisite networks or indeed large corporate headquarters, providing seamless, reliable, predictable and hassle-free levels of communication functionality.

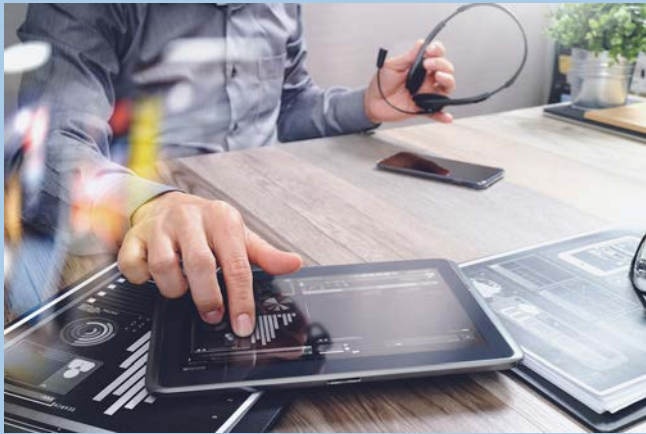


## What are the inclusive features of HV.Select?

- Unlimited free on-net calls
- 4000 minutes of calls to UK 01/02/03\* numbers and UK mobile networks
- Advanced hunt groups
- Voice messaging with voicemail to email
- Unlimited levels of auto-attendant
- UC Business mobile application to include IM&P and video calling
- Go Integrator Lite
- 24/7 network monitoring
- End-to-end service

## What are the enhanced features of HC VOIP

- Latest Functionality – MeetMe Conferencing
- Flexible number portability – retain your office numbers
- Call Centre ACD
- Call recording with 6 months' storage
- Full integration with CRM – Go Integrator DB
- In-depth call analytics
- Latest range of Yealink and Polycom handsets



## What are the enhanced features of HC VOIP

- **Secure** – built in business continuity and disaster recovery with call re-routing
- **Reliable** – guaranteed 99.9% uptime backed by our SLA
- **Scalable** – add and remove users as required
- **Future-proofed** with continual service enhancements
- **No hardware** – get complete PBX functionality without the hardware element
- **Enhanced mobility** through seamless remote operation

- ✓ Attractive terms
- ✓ Handsets on a fully OPEX model
- ✓ Easy monthly budgeting with generous all-inclusive bundle Highly competitive, simple, clear pricing

- ✓ Wide range of features such as unlimited auto-attendant
- ✓ Easy to buy
- ✓ Reliable robust platform in partnership with BT
- ✓ Best in class Partners - Yealink, Polycom



### BEST Price

Including a leading handset model - a market leading price.



### BEST Call Bundle

We include 4000pm minutes of calls to UK 01/02/03\* numbers and UK mobiles – simply market leading.



### BEST Quality of Service

Our QoS is end-to-end, delivering a market leading customer experience.

\* Maximum of 10% call allowance on 03 numbers

Let's talk. Call us on: **+44 (0)8450 740 530**

